

Waste Services Company Streamlines Operations with Training

Challenge

A leading waste services company was installing a new procurement software system that required instructor-led training at numerous sites across the United States.

Opportunity

Many training resources were needed to meet the system's aggressive implementation timetable. Clarity provided three facilitators with experience leading software training classes.

Results

The facilitators conducted half-day training on the new procurement system at client locations across the country. The facilitators typically conducted one week of training at a site followed by one week of onsite support. The support was an online chat site where the facilitators responded quickly to end user questions and provided one-on-one coaching as required.



▶ Do you have critical projects to complete, but lack the necessary resources to get the job done? Contact us.



Clarity enabled the client to:

- Train more than 1,500 employees on new procurement software.
- Streamline operations with a software implementation.
- Save money due to the increased efficiency of procurement processes.