

SUCCESS STORY

Transforming Fortune 500 Client's ILT Onboarding Program to eLearning

The Challenge

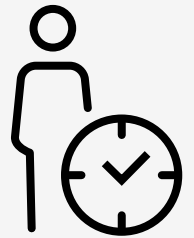
The Race to Bridge Training Gaps

In the fast-paced corporate world, our esteemed Fortune 500 client faced a formidable challenge: how to convert their multi-week Instructor-Led Training (ILT) onboarding program into a dynamic and efficient eLearning experience for two crucial business units. Struggling with inconsistency issues and high employee turnover rates due to training gaps, the client urgently needed a game-changing solution to empower their workforce from day one.

The Solution

Bridging Gaps and Crafting Tailored eLearning Excellence

Enter Clarity, the trailblazing force that embraced the challenge with enthusiasm and innovation. Our strategic sourcing and onboarding process swiftly assembled a team of seasoned consultants, primed to revolutionize the client's onboarding journey. With meticulous attention to detail, we crafted two comprehensive 12-week eLearning onboarding programs, tailored to the unique needs of each business unit.





Collaboration was the cornerstone of our approach. We immersed ourselves in the client's organizational culture, ensuring that the selected consultants not only possessed the right skillset but also resonated with the client's vision and values. More than half of the consultant team members were onboarded within a week, setting the stage for an expedited and impactful transformation.

During the early stages of the project, we discovered content gaps that threatened to hamper the onboarding experience. Undeterred, our dedicated team stepped up to the plate, going above and beyond to create missing content essential for a comprehensive training journey. Collaborating with the client's internal teams and conducting thorough research, we identified and addressed these gaps, leaving no stone unturned in our quest to deliver excellence.



Leveraging the latest eLearning authoring tools and instructional design methodologies, Clarity's consultants brought the learning experience to life. Engaging and interactive eLearning modules catered to diverse learning styles, covering a wide range of topics crucial for a successful onboarding process. From company policies and product knowledge to role-specific training and best practices, our comprehensive approach eliminated knowledge gaps, empowering new employees with the skills and confidence to thrive.

Throughout the project, frequent communication and close collaboration with the client ensured that we remained aligned with their goals. Flexibility was our guiding principle - scaling up during intensive phases and scaling down as demands eased. Deadlines and milestones were adjusted as required, showcasing our commitment to accommodating the client's needs while maintaining unwavering dedication to excellence.

The Result

Innovative Approach Redefines Onboarding for Client and Consultants

The result was a resounding success - the client's eLearning onboarding program sailed through three review stages with minimal edits required. A streamlined and efficient onboarding process decreased the time to productivity for new hires, translating into a more engaged and productive workforce. The consistency and impact of the eLearning modules positively impacted employee retention, setting the stage for long-term success.

The journey from ILT to impactful eLearning was a milestone for our client and Clarity alike. At Clarity, adaptability and innovation define our approach. We are wholeheartedly dedicated to empowering organizations with cutting-edge learning solutions that pave the way for unparalleled success.

